



To Our Valued Customers,

As you are likely aware, New York State has been badly impacted by the Covid-19 pandemic and as a result has ordered the mandatory closure of all non-essential workplaces. This has caused RDI to make some temporary adjustments to our operations, including working remotely wherever possible. Fortunately, this and the other modifications made have not impacted our ability to function normally.

Our production facilities outside of the New York area are continuing to operate without any significant impact from Covid-19. We will continue to follow recommendations to avoid the spread of the virus, including social distancing, restricted travel and increased intensive cleaning and disinfecting practices. We're hoping the steps we've taken so far will maximize employee safety and wellness, but, of course we'll continue to monitor the situation and make further adjustments as needed.

So far, RDI has been able to work through the challenges presented by Covid-19. All of us at RDI would like to thank you for your continued support and understanding during this unsettling time.

Please check back with us periodically for further updates.

Stay safe & healthy,

*Barry Miller*

Barry Miller  
President

RDI, Inc.

**RDI, Inc.**  
333 North Bedford Road  
Suite 135  
Mount Kisco, NY 10549  
phone 914.773.1000  
fax 914.241.3825  
[www.rdiusa.com](http://www.rdiusa.com)